

# Installation Guide For Google





# Install your eSIM before departure

Choose one of the 2 options to set up your eSIM



# Activate your eSIM at destination



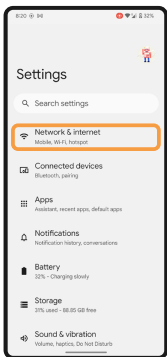
## 3 Things to Note Before Using an eSIM

- 1. Make sure your phone supports eSIM.**
2. Our eSIM provides data only and **does not include a phone number or SMS.**
3. The eSIM installation requires a network. We recommend to find a stable WiFi or mobile data to install your eSIM before departure.

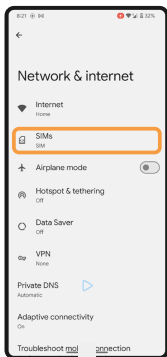


# 2 options to install your eSIM before departure

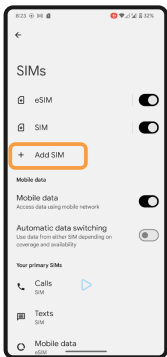
## 1 Go to [Settings] > [Network & Internet] >



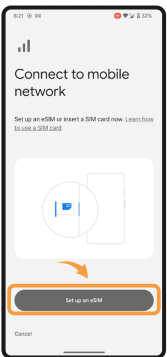
## 2 Tap the [SIMs]



## 3 Tap the [Add eSIM]



## 4 Tap the [Set up an eSIM]



## 5 Scan QRcode or Tap the [Try these troubleshooting steps] to Enter code manually



Option 1: Use another device to display the QRcode for scanning.

Option 2: Enter code manually by only one device

### 5.1 Tap Enter it manually

#### Help adding a network

Look for your QR code on a piece of paper included with your device or in an email from your network provider.

Having trouble scanning your QR code?  
**Enter it manually**

You can also connect to your network by

### 5.2 Copy and paste the code we provide

#### Add network provider

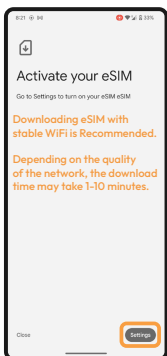
Enter the code you got from your provider

## Having issues?

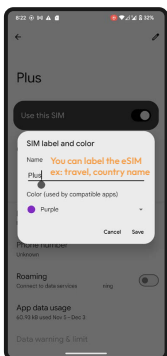
- 1. Unable to install:** Please make sure Airplane Mode is turned off and try using a different Wi-Fi network or a mobile hotspot from another device to install.
- 2. Note:** eSIM can only be installed once on the same device and cannot be transferred. Scanning the QR code again will show "Expired" or "Already Used".

If the issue persists, please visit our official website and use the chat function  to contact a agent.  
<https://www.esim4travel.com/contactus>

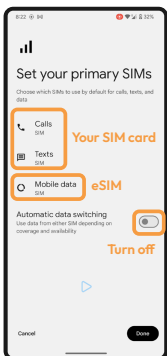
## 6 Checking on network and download eSIM



## 7 Click eSIM, Label eSIM



## 8 Calls and Texts set as SIM Mobile data set as eSIM Turn off Automatic data switching



## 9 Turning off eSIM, and you're all set! If you've already arrived at your destination, turn on eSIM.

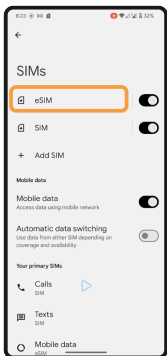




# Activate at destination

Switch to eSIM and turned on data roaming

**10** Go to Settings > Network & Internet > SIMs > Select the eSIM



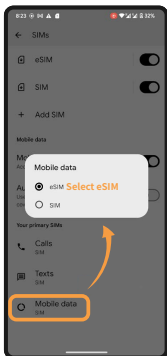
**11** Toggle the slider to Use eSIM



**12** Turn roaming to ON



**13** Back to [SIMs] and select [Mobile Data] as the eSIM and you are all set ✓



# FAQs and Troubleshooting

## **Do I need to install the eSIM in advance?**

Yes, we recommend installing your eSIM before departure, as stable internet is required, and airport networks abroad may be unreliable.

## **Why do I see an error or “Invalid” during installation?**

Check if your device supports eSIM. If it does, the eSIM may already be installed, as it can only be installed once. Verify if it's already in your device.

## **Why isn't my eSIM working after arrival?**

Ensure mobile data is set to eSIM and roaming is enabled.

## **What should I do if the signal is poor?**

Signal strength depends on the local provider. If multiple networks are available, try switching manually.

## **How do I top up?**

1. Go to My eSIM <https://www.esim4travel.com/myesim>
2. Choose your eSIM.
3. Tap top up button.
4. Select data plan and buy it, if the new plan doesn't activated, please turn flight mode on and off.

## **Can I install the eSIM on two phones?**

No, each eSIM can only be installed on one device.

If the issue persists, please visit our official website and use the chat function  to contact a agent.  
<https://www.esim4travel.com/contactus>

# ESIM4TRAVEL

Stay connected wherever you go

